

Maldives Airports Company Limited Press Release

Velana International Airport attains ISAGO certificate from IATA



Velana International Airport, Maldives – 14th May 2017– Maldives Airports Company Ltd (MACL) held a small ceremony to celebrate the attainment of IATA Safety Audit for Ground Operations (ISAGO) certificate for Velana International Airport. At the ceremony the Safety, Security & Quality Section handed over the ISAGO certificate to the Managing Director of MACL.

MACL achieved the requirements of ISAGO certification in January 2017 as the Ground Service Provider (GSP) at Velana International Airport at the end of an intensive audit by International Air Transport Association (IATA) in areas of Organization and Management (ORM), Load Control (LOD), Passenger & Baggage Handling (PAB), Aircraft Handling & Loading (HDL), Aircraft ground Movement (AGM), Cargo & Mail Handling (CGM).

ISAGO programme is an internationally recognized system for assessing the operational management and control systems of an organization that provides ground handling services for airlines. ISAGO is based on industry-proven quality audit principles and is structured to ensure a standardized audit with reliable results across aviation businesses. As the businesses of ground services providers are very diverse; ranging from airside passenger transport and baggage handling to load control and cargo handling, the ISAGO approach combines a framework of audit standards, suitable for all Ground Services Providers (GSPs) with specific standards for each individual activity. This enables the ISAGO audit to be utilized by ground handling companies of all sizes from a single station to multinational enterprises.

During the ISAGO certification process, required manuals were developed for ground operations and regular internal audits were carried out. Velana International Airport has acquired benefits such as improved safety, better business reputation and more quality control.

The principle of ISAGO is to replace the multiplicity of airline audits with a single event ISAGO audit, thereby ensuring a safe operation for the airlines reducing redundant airline audits, saving the airlines auditing costs and the time spent by GSPs on being audited and responding to audit findings from each and every airline that they serve. The reluctance for the airlines to 'let go' is mostly due to the fact that regulators generally devolve responsibility for ground operations to the airlines and therefore the airlines are concerned about not being in compliance if they do not do their audits.

About Maldives Airports Company Ltd

Maldives Airports Company Limited (MACL) is a 100% government owned limited liability company incorporated under the Companies Act of the Rep of Maldives. MACL is governed by a Board of Directors appointed by the Privatisation & Corporatisation Board of the Maldives. The Corporate Office of MACL is on the island of Hulhule', Republic of Maldives

Maldives Airports Company is the operator of Velana International Airport and has been massively involved in destination marketing and bringing in new airlines to the Maldives to boost up the tourism industry. MACL has embarked on one of the biggest projects in the history of Maldives in developing the future Velana International Airport such as the development of a brand new international passenger terminal, a new code F runway, a new cargo terminal complex and a new fuel farm along with hydrant system and major infrastructure developments at Velana international Airport

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